

GSWS Service Request Campaign

Jagananna Suraksha

Volunteer Mobile App:

- a. **Household selection:** Show members of household upon selecting each household.
- b. **Populate the following questions:**

Q1. What are the schemes started by Jagananna to secure the lives of farmers and their families?

- YSR Rythu Bharosa
- Sunna Vaddi Panta Runalu
- YSR Free Crop Insurance Scheme
- YSR Pension Kanuka

Q2. Do you know the schemes started by Jagananna to secure women's livelihoods?

- YSR Asara
- YSR Cheyutha
- Kapu Nestham
- EBC Nestham
- Amma Vodi
- YSR Pension Kanuka

Q3. Do you know about the schemes provided by Jagananna to secure our children's future?

- Jagananna Vidhya Deevana/Jagananna Vasathi Deevana
- Jagananna Gorumuddhu
- Jagananna Vidya Kanuka
- Mana Badi Nadu-Nedu

Q4. Are you currently receiving any government schemes?

A. No: Populate Q7, disable Q5 and Q6

B. Yes: No action

Q5. Do you think the government schemes started by Jagananna have benefitted you and your family?

A. No

B. Yes

Q6. Do you believe that you are receiving more benefits under the current government compared to the previous government?

A. Yes

B. No

Script to speak - "Jagananna has started a new program called **Jagananna Suraksha** where senior officers of the government will spend a day in your Sachivalayam and resolve any scheme or document related issues that you may have. On _____ date, the Jagananna Suraksha Camp will be organized in our Sachivalayam. You can get the best possible resolution for such issues on the spot. Regarding this program, I want to ask you a few questions. "

Q7. Are you facing any issues with any of the government schemes?

A. Yes: Populate Q8 and Q9.

B. No: Populate Q10

Q8. Select Schemes which you have not received? (Allow multiple selection)

- YSR Rythu Bharosa
- YSR Sunna Vaddi (SHGs)
- Jagananna Ammavodi
- YSR Aasara
- YSR Pension Kanuka
- YSR Bima
- YSR Arogya Sri
- YSR House sites
- YSR Shaadi Tohfa/YSR Kalyanamasthu
- Jagananna Vidya Deevana/Vasati Deevana
- YSR Cheyutha
- YSR Kapu Nestham
- YSR EBC Nestham
- YSR Vahanamitra
- YSR Nethanna Nestham
- YSR Matsyakara Bharosa
- Jagananna Chedodu
- Jagananna Thodu
- Input Subsidy
- Free Crop Insurance
- Jagananna Vidya Kanuka

c. **Six Step Parameters:** Preview all the six step parameters.

Q9. What kind of issue? (Allow multiple selection)

- Not able to apply
- Payment related issue
- 6 step verification related issue: Provide dropdown for multiple parameter selection
- Do not have documents to apply
- Other: Provide option to enter remarks

Q10. Do you or anyone from your family have any problem with any government document?

- A. Yes
- B. No

Q11. Please let me know if you or anyone from your family has problems with any of the following documents.

(Allow multiple selection)

- Caste Certificate (Integrated residence and Caste)
- Income Certificate
- Birth Certificate
- Death Certificate
- Marriage Certificate
- Mutation for Transactions / Mutation for Corrections
- Family Member Certificate
- Aadhaar Mobile Linking
- Household Split
- Add/Split Rice Card
- CCRC Card
- Other: Department wise service wise dropdown

Script to speak -Jagananna has taken the responsibility of your family and your security. He has taken responsibility to secure our farmer's livelihoods, secure the empowerment of our women, secure our children's futures, secure employment and entrepreneurship for the educated and secure all of our health and well-being. With this aim, Jagananna wants to provide this Suraksha to secure you and your family's lives.

So, If you have any issue that the government can solve for you, please come to the Jagananna Suraksha camp being organized in our Sachivalayam on (fill date as per schedule)

Q12. Would you like to attend the camp?

A. Yes

B. No

d. **Household eKYC:** eKYC of any one member in the Household along with photo and timestamp.